

# QSP Monthly Meeting Agenda

September 16, 2024

1. Purpose of this monthly meeting
  - a. The purpose of this meeting is to provide you all with monthly updates. Any new changes, upcoming updates, and important information will be shared at this meeting. This information will also be shared in the monthly newsletter that goes out via email. This will also be a great place to bring any questions you may have.
2. Where to go for info
  - a. ND QSP Hub
    - i. Walked through the Hub website and displayed where to find everything.
  - b. HHS- QSP section
    - i. Walked through the HHD website for QSP's and pointed out the need to know items.
3. Claiming account
  - a. Importance to claiming account
    - i. Discussed what claiming the account is all about and why it is important.
  - b. Ways to get support
    - i. sessions/dates
      1. Provided dates/locations and where to find this resource on the website.
  - c. email for steps
4. Agency-claiming account
  - a. Please hold on doing this until they receive an email
    - i. Agencies SHOULD NOT claim their accounts yet. You will receive an email when it is time to do this process.
5. Connect to care
  - a. What is it?
  - b. Trainings are done
  - c. Where they will be posted
    - i. QSP Hub site/HHS site
6. FAQ for Navigators

7. Please watch for the newsletter for specifics on:
  - a. Overtime payments
  - b. SFN 583 Forms
  - c. Service records
8. QSP Input/Questions
9. Upcoming Events
  - a. Caregiver Summit (10/2)
  - b. Advisory Group meeting (10/30)
  - c. QSP Monthly meeting (10/21)